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FLOOR CARE MAINTENANCE GUIDE

Caring for your floors is an essential part of keeping your home looking and feeling like new. The following is a breakdown of the different floor covering products you may have in your home and how to care for each of them. Manufacture warranty books are available upon request,

Carpet

- 1 Use entrance mats to trap soil before it can be tracked into your home. Soil is the greatest threat to your carpet's appearance.
- 2 Vacuum regularly-twice a week. You cannot vacuum too often. Use a vacuum with a beater-bar, which will raise the pile when it removes the soil. And adjust your vacuum to the highest level .
- 3 Blot up spills immediately with a clean white cloth, not a paper product. Immediate attention to spills and spots will make removal easier. Always blot the area being cleaned; never rub, scrub or brush.
- 4 Clean periodically. Have your carpets professionally steam cleaned (hot water extraction) every 12-18 months. Try to stay off the carpet until it is completely dry.

There are hundreds of different stains that may show up on your carpet; Please go to www.customfloors.biz and click the link for different manufactures for removal procedures. If you know the manufacture name of carpet you purchased you may go directly to their website .

Vinyl / Duraceramic/ Alterna

Immediately after installations (8 hours or more), use a damp sponge, cloth or mop with water to wipe off the logo. Maintain room temperature of 65 degrees after vinyl is installed. **Duraceramic - 1st time or two cleaning use a ammonia (30%) and water (70%) to remove the grout film. **

When moving heavy appliances or heavy furniture, lay down a piece of cardboard or plywood to slide items across the floor. Never slide anything directly on the vinyl surface for it may tear or the urethane may be scratched off the surface. Floor protectors are available for purchase to affix to the bottom of your table and chair legs to prevent any tearing in the vinyl that may occur when sliding chairs across the floor. They come in two colors, light oak and maple, to match your furniture.



Sweep your floor often. Wipe up spills as soon as possible. Wash your floors regularly with **Armstrong Once & Done No-Rinse Floor Cleaner**. Do not use detergents, abrasive cleaners or mop and shine products. Swiffer-type products are also not recommended. These products may leave a film on the floor and potentially damage the finish.



You may notice black marks on your floor caused by black sole shoes, especially if you have a blacktop driveway. Using **Ronsonol Lighter Fluid** on a clean white cloth and rubbing the mark until it goes away can remove these spots. You may have to apply pressure but this product will NOT remove the urethane finish. We strongly recommend mats or rugs without a latex or rubber backing since these backings can cause permanent discoloration (yellowing) of your vinyl.

Laminate

For routine cleaning, vacuum, use a dust mop or wipe with a damp cloth. **Squeaky Clean** or **Woodwise**, depending on which laminate you purchase is recommended for cleaning. Using floor protectors under your table and chairs is also recommended with this product.

Do not use soap-based detergents or mop and shine products. Also, the “**Swiffer**” products or **Steam Mops** are **not recommended**. They may leave a film on the floor.



Ceramic

For floors use **Armstrong Once 'n Done No-Rinse Floor Cleaner** or over-the-counter cleaners such as **Pine Sol** or vinegar are fine to use on this product. Only a capful in a gallon of hot water does the job. Products that contain acid, such as lemon juice, are not recommended.



For shower walls **Awesome All Purpose Cleaner** is great for routine cleaning of ceramic tile. Awesome cleaner can be found at most dollar stores. When finished showering we recommend you spray clear water on the walls, wipe down with a squeegee and run the exhaust fan for 15 minutes.

For heavy duty cleaning of ceramic tile (soapy build up or mildew), we recommend **ProForce Bathroom and Tile Cleaner**. ProForce can be found in most Sam's Clubs.

Also, you can use **Scrubbing Bubbles with Bleach**.

Wood

Water should never be used on wood. A dust mop is recommended to clean any dust on the floor. **Never** use any products such as **Pledge**, **Endust**, “**Swiffers**” or **Steam Mops** on your hardwood floor. These products will cause a film to appear on your floor. We sell a wood cleaner that can be used every other time you clean your floor. It is sold in a spray bottle or a concentrate depending on how much hardwood you have in your home. There is also a mop kit available with a terry cloth head that can be removed, washed and used again and again to apply the wood cleaner to large areas.



If nicks or scratches appear on your hardwood floor, they may be able to be repaired with a touch up kit or putty.

If you have rugs on your hardwood floor, they should have a soft non-abrasive backing attached to the rug to reduce scratching. However, the use of rugs may change the color of the wood floor due to UV

rays, which is not covered by the manufacturers.

Floor protectors are available for purchase to affix to the bottom of your table and chair legs to prevent any scratches that may occur when sliding chairs across the floor.

